**NHS Tayside ICU Team - ‘Our Message to the People of Tayside’**

Prior to the Covid 19 outbreak it would have been unthinkable to deny our relatives the chance to be at their loved ones bedside, especially as open visiting is well established here. Without the presence of visitors, formal and informal updates on their condition became difficult and staff started to feel an unfamiliar disconnect with patients and their families.

Recognising the effect this cruel separation was having on staff and relatives, this video was made in an attempt to reassure families that we would be there to comfort, care for and support their loved ones, now and in the end.

<https://www.youtube.com/watch?v=Yl789DPGJNM>