**HEALTH & SOCIAL CARE EVERYONE MATTERS 2020 - STORIES TEMPLATE**

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| **BOARD NAME** | **DIRECTORATE NAME** | **STORY NAME** | **SENT TO WEBROPOL** |
| NHS Shetland |  |  |  |
| NHS Orkney |  |  |  |
| NHS Western Isles |  |  |  |
| NHS Greater Glasgow & Clyde | NHSGGC wide/ personal stories, team work and support | **Life on the Front Line*** In May, NHSGGC launched **Life on the Frontline**, a series of short videos where colleagues from across NHSGGC tell how their work and home life has changed during the COVID-19 outbreak
* 5 examples are provided with You Tube web links
* We shared these personal accounts on our social media channels and shared some of these below, to outline the range of personal stories from across NHSGGC.
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| NHS Greater Glasgow & Clyde | NHSGGC wide/ volunteers recognition of role support and team work | **Volunteer Guard of Honour*** A Guard of Honour has taken place on three of our sites to thank the hundreds of volunteers who played an integral role within the health service during the height of the pandemic.
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| NHS Greater Glasgow & Clyde | NHSGGC wide/ student support mechanisms and team work | **Early Start!*** Catriona is one of hundreds of Student Nurses throughout NHS Greater Glasgow and Clyde to join the workforce early in the management of the Covid-19 pandemic. She is working in a ward nursing patients, some of who have been admitted with Covid-19 at the Queen Elizabeth University Hospital.
* This story outlines Catriona’s experience as an example of the training, support and mentorship provided to the students that joined us
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| NHS Greater Glasgow & Clyde | NHSGGC wide/ R&R Hubs | **Time to Relax and Recuperate*** From April, staff R&R Hubs opened at the campuses of Queen Elizabeth University Hospital, Glasgow Royal Infirmary, Royal Alexandra Hospital and Inverclyde Royal Hospital.
* The aim in creating these Hubs was to give members of staff the space to relax and recuperate away from their clinical work environments. Each Hub has different spaces: Café Space for eating and drinking, Active Space with games and possibly gym equipment, Quiet Space for Relax/Reflection.  The Hubs are open to all members of staff 24 hours a day.
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| NHS Greater Glasgow & Clyde | NHSGGC wide, ICU mental health and wellbeing | **Thank you, from ICU*** With the ICU staff knowing at first-hand how COVID 19 challenged mental health they were encouraged by the support they received and undertook a Lands' End to John O'Groats trip covering the distance by either walking, running or cycling around their local area in their spare time.
* This was a team challenge to support health and wellbeing and give back to those that supported them
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| NHS Greater Glasgow & Clyde | NHSGGC wide/ Mental Health and Wellbeing | **Going Home Checklist*** We wanted to encourage everyone to keep healthy. This means taking care of both physical and mental health.
* NHSGGC pulled together a number of resources to help staff do this, including the ‘Going Home Checklists’ to encourage and stimulate continued person-centred, health and wellbeing support, amongst colleagues, during this time.
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| NHS Greater Glasgow & Clyde | NHSGGC wide/ individual support for mental health difficulties | **Mental Health Check In*** We are immensely proud of our workforce and the way everyone has contributed to support our services. The mental health and wellbeing of all staff is very important to us A range of approaches has been introduced to help staff cope with day to day pressures and prevent short-term feelings of distress from becoming something more serious, For most staff, short-term feelings of distress will pass. However, unfortunately, it is to be expected that some staff will go on to develop mental health difficulties.
* It is with the intention of identifying these staff members who have developed mental health difficulties and linking them into supports that we have developed the confidential Mental Health Check In.
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| NHS Greater Glasgow & Clyde | NHSGGC Equalities, BME Staff Network | **BMEStaff Network**Responding to concerns raised by staff from BME backgrounds the BME Staff Network worked with partners from HR and staff side to provide a live webinar inviting staff to participate in discussion around the COVID risk assessment process and offer an open space to respond to questions . As an established forum, the conversation actively continues through the regular Staff Forum meetings |  |
| NHS Greater Glasgow & Clyde | NHSGGC Personal Story link to Pulse Survey | **Homecare East Renfrewshire HSCP**Sarah Aird, Assistant Home Support Organiser, East Renfrewshire HSCP, and her team use SMS through work based digital technology to participate in the Everyone Matters Pulse Survey.  Sarah tells why the survey is important to her and her team in Core Brief  |  |
| NHS Greater Glasgow & Clyde | NHSGGC Personal Story link to Pulse Survey | **Facilities, South Sector QEUH**Tricia Murphy, Assistant Patient Catering Manager at the QEUH has taken just a few minutes to fill in the Everyone Matters Pulse Survey and recommends all staff fill it in too. |  |
| NHS Greater Glasgow & Clyde | NHSGGC ED Leadership | **Children of the ED Staff, GRI**The children of those working at GRI’s Emergency Department have received a very special thank you letter.In the letter, they thank the children for sharing their parents at this difficult time and stress how important their job is in making sure we can all get back to normal. (Core Brief) |  |
| NHS Greater Glasgow & Clyde | NHSGGC Culture. The whole team, everyone matters | **Guard of Honour for our volunteers (video)**[A Guard of Honour](https://www.youtube.com/watch?v=Y2lJbqf9Uns) has taken place on three of our sites to thank the hundreds of volunteers who played an integral role within the health service during the height of the pandemic.  Staff at Glasgow Royal Infirmary, Queen Elizabeth University Hospital, and Royal Alexandra Hospital lined up in traditional fashion to celebrate the hard work and dedication of volunteers who have worked across the service in a variety of roles. (Core Brief) |  |
| NHS Greater Glasgow & Clyde | NHSGGC Estates and Facilities | What Matters - Catering at NHSGGC |  |
| NHS Lothian |  |  |  |
| NHS Grampian |  |  |  |
| NHS Tayside |  |  |  |
| NHS Lanarkshire |  |  |  |
| NHS Fife |  |  |  |
| NHS Highland |  |  |  |
| NHS Ayrshire & Arran |  |  |  |
| NHS Forth Valley |  |  |  |
| NHS Borders |  |  |  |
| NHS Dumfries & Galloway |  |  |  |
| NHS NES |  |  |  |
| NHS NSS |  |  |  |
| Healthcare Improvement Scotland |  |  |  |
| NHS SAS |  |  |  |
| NHS Public Health Scotland |  |  |  |
| NHS 24 |  |  |  |
| Golden Jubilee Foundation |  |  |  |
| The State Hospital |  |  |  |
| **HSCP SECTION** |  |  |  |
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